



- Complete the section for each requested service and complete Letter of Agency.
- Mail, fax or drop off application at:
City of Windom, 444 9th, PO Box 38, Street, Windom, MN 56101 Fax: 507-831-6127 Ph: 507-831-6129
Office Hours: Monday through Friday 8:00 a.m. - 5:00 p.m.
- You will be billed monthly for all services.
 Tax and franchise fees are not included in the monthly prices listed.

CUSTOMER INFORMATION: PLEASE PRINT ALL INFORMATION

SUBSCRIBER FULL NAME (PRIMARY PERSON RESPONSIBLE FOR BILL)

CO-SUBSCRIBER FULL NAME

SERVICE ADDRESS	APT/UNIT	P.O. BOX	CITY	STATE	ZIP CODE
_____	_____	_____	_____	_____	_____

LANDLORD NAME	LANDLORD PHONE NUMBER
_____	_____

DAYTIME NUMBER: _____ EMAIL ADDRESS: _____

BILLING ADDRESS:
(IF DIFFERENT THAN ABOVE)

Discounts for Multiple Services
 Monthly service discounts apply to residential customers subscribing to Telephone, Internet and TV service.

VOICE + DATA PACKAGES

- \$52.00/month Starter Lite Pkg 12 Mbps internet only service cannot be combined with other services
- \$67.00/month Starter All-In Pkg 15 Mbps w/Voice 20 Mbps data only
- \$77.00/month Deluxe All-In Pkg All-In Voice + 30 Mbps Data No Voice
- \$87.00/month Premium All-In Pkg All-In Voice + 60 Mbps Data No Voice

ADD VIDEO

- \$23.00/month Basic Video
- \$68.00/month Expanded Video
- \$83.00/month Digital Video

VOICE SERVICE ONLY

- \$30.00/month All-In Residential Voice Package (Does Not Include Video)

VIDEO PACKAGES + VOICE SERVICE

- \$43.00/month Basic Video + All-In Residential Voice Package No Voice
- \$88.00/month Expanded Video + All-In Residential Voice Package No Voice
- \$103.00/month Digital Video + All-In Residential Voice Package No Voice

ADD-ONS FOR ANY DIGITAL VIDEO PACKAGE

- HD Package \$12.95
- Starz/Encore \$12.95
- Showtime/TMC/Flix \$12.95
- HBO Package \$15.99

ADDITIONAL VOICE LINES

- \$14.45/month RESIDENTIAL BASIC (Does Not Include Unlimited LD or Calling Features)
- \$30.00/month All-In RESIDENTIAL VOICE (Includes Unlimited LD and Calling Features)

CPNI - Customer Proprietary Network Information **REQUIRED PASSWORD** _____
 Up to 15 Characters

Above rates are monthly charges. Access fees and taxes will be added to monthly billings.

Access fees include SLIC and access fees for Extended Area Service (EAS) to Delft & Jeffers.

TELEPHONE INFORMATION

<input type="radio"/> LINE 1: (507)	<input type="radio"/> LINE 2: (507)	<input type="radio"/> LINE 3: (507)
<input type="radio"/> NEW NUMBER REQUEST **	<input type="radio"/> NEW NUMBER REQUEST **	<input type="radio"/> NEW NUMBER REQUEST **
	<input type="radio"/> Roll Over Line (Non-Published/Non-Listed)	<input type="radio"/> Roll Over Line (Non-Published/Non-Listed)
<input type="radio"/> Published (FREE)	<input type="radio"/> Published (FREE)	<input type="radio"/> Published (FREE)
<input type="radio"/> Non-Published (monthly fee \$2.50)	<input type="radio"/> Non-Published (monthly fee \$2.50)	<input type="radio"/> Non-Published (monthly fee \$2.50)
<input type="radio"/> Non-Listed (monthly fee \$1.25)	<input type="radio"/> Non-Listed (monthly fee \$1.25)	<input type="radio"/> Non-Listed (monthly fee \$1.25)

Free - Published: Name and number available in Directory and through Directory Assistance.

Non-Published: Name and number not available in Directory or given out through Directory Assistance.

Non-Listed: Name and number not available in Directory, but is available through Directory Assistance.

Line 1 Directory Listing	Line 2 Directory Listing	Line 3 Directory Listing
Address <input type="radio"/> Omit Address	Address <input type="radio"/> Omit Address	Address <input type="radio"/> Omit Address
Additional Listing (.50¢ per month)	Additional Listing (.50¢ per month)	Additional Listing (.50¢ per month)

LONG DISTANCE PLANS: PLEASE CHOOSE RATE PLAN

	LINE 1	LINE 2	LINE 3
Residential All-In Unlimited (included in All-In Pkg no additional charge)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BASIC: .10¢ per minute	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PLUS: .06¢ per minute and \$1.99 monthly fee	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NO LONG DISTANCE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
INTERNATIONAL LONG DISTANCE PLUS:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
\$ _____ per month plus per minute charges based on destination.			

STANDARD CALLING FEATURES: PER BILLING PERIOD, PER LINE CHARGE

	PRICE	LINE 1	LINE 2	LINE 3
Voice Mail _____N/C_____mo	\$3.50	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Caller ID (Name and number will view on Caller ID units)	included w/All-in Pkg \$3.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Call Waiting (Alerts you to an incoming call while on the line)	included w/All-in Pkg \$2.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Call Forwarding (Transfer all incoming calls to another location)	included w/All-in Pkg \$2.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed Dialing	included w/All-in Pkg \$2.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selective Call Rejection	included w/All-in Pkg \$2.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Busy Call Forward	included w/All-in Pkg \$2.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sim Ring	included w/All-in Pkg \$4.00	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3-Way Calling/Call Transfer	included w/All-in Pkg \$2.95	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Line Hunting _____N/C_____mo	\$2.95	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Authorization We will contact Qwest on your behalf to transfer your service to Windom Telecommunications. This makes changing to Windom Telecommunications convenient since we make all the calls necessary and coordinate service transfer with Qwest

Letter of Agency

(Required for phone service)

I authorize Windom Telecommunications to act on my behalf as my agent to:

- _____ Transfer my local telephone service from Qwest to Windom Telecommunications
- _____ Transfer my long distance service for calls within the 507 area code from _____ to Windom Telecommunications
- _____ Transfer my long distance service for calls outside the 507 area code from _____ to Windom Telecommunications

Name (Please Print) _____ Date: _____

Qwest Phone Number _____

Address: _____ City: Windom State: MN Zip: 56101

Signature _____ (person with current account at Qwest)

High-Speed Internet Access

SIGN ME UP FOR WINDOM TELECOMMUNICATIONS INTERNET. Please complete the following information and sign this application.

Previous Internet Connection: ___None ___Dial-up ___Wireless ___DSL

Number of Computers/Laptops _____

Wireless Router Y___ or N___

Static IP Address Y/N \$5.00/month

HIGH-SPEED INTERNET	Total Monthly	Activation	E-mail
Symmetrical Internet Speeds	Rate	Rate	Addresses
Premium ___ RSDL 60M	\$ 87.00	\$ 40.00	5
Deluxe ___ RSDL 30M	\$ 77.00	\$ 40.00	5
Starter ___ RSDL 15 Mbps with All-In Voice or 20 Mbps Data Only	\$ 67.00	\$ 40.00	5
Starter Lite ___ RSDL 12 Mbps	\$ 52.00	\$ 40.00	5

Do not want to establish an "e-mail address" at this time

SELECTING YOUR PRIMARY LOGIN NAME:

Your login name will establish your "e-mail address" to use in all your Internet correspondence.

Your login name must be 3 to 8 characters in length, a combination of lower case letters and/or numbers.

Some examples of login names are jdoe, pattyn, and jim5498.

(Passwords must be 4 or more characters)

Your Login Name _____	Password	_____
Your Login Name _____	Password	_____
Your Login Name _____	Password	_____
Your Login Name _____	Password	_____
Your Login Name _____	Password	_____

In the event that your login name is already taken, please write in an alternate choice in the space provided below.

Your Login Name _____	Password	_____
Your Login Name _____	Password	_____
Your Login Name _____	Password	_____
Your Login Name _____	Password	_____
Your Login Name _____	Password	_____

ACCEPTANCE:

I, the undersigned, request a Windom Telecommunications Internet account. I have received, read and agree to the Windom Telecommunications Internet Sign-up information, which includes Windom Telecommunications Internet Subscription Rates and the Windom Telecommunications Internet Terms and Conditions. I have read and agree to the "Acceptable Use Policy" and the "Windom Telecommunications Internet Terms and Conditions.

I understand:

A one-time activation fee may be required to activate my Internet account

Signed _____ (must be 18 years or older) Date _____

Video TV

Select a price plan

Select Optional HD or Movie Channels

Select Additional Installation Services

Select Optional Agreement

Digital Packages require a set top box. One standard set top box will be provided at no charge. HD Channels in package require an HD Box

Extra set top boxes \$2.99/mo _____ qty HD Boxes \$4.99/mo _____ qty DVR Boxes \$14.99/mo _____ qty

Standard Installation

\$40.00 Standard installation per service TV, telephone and computer. Additional connections for TV, telephone and Internet will be charges for installation on a "Time and Materials" basis. Internet TV Telephone

* Other Install _____

New Outlets

New outlets can be installed within the primary residence at the customers request. The cost per outlet may vary. Due to the nature of inside wiring and the uniqueness of each residence, it may not be possible to estimate the cost for installation. The basic charge for installation of a standard NE' will be \$21.95 + labor @\$70/hour (Residential)

Install NEW Outlets * Anticipated # of new outlets _____ _____ qty installed
\$ _____ T & M

VCR's/Stereos/Home Entertainment Systems/Game Consoles

Windom Telecommunications will not connect or provide the labor necessary to install these items. A customer that chooses to have these systems or similar ones connected is responsible for any parts, wiring and labor necessary. Windom Telecommunications will not provide any parts or wiring for the connection of electronics.

Additional Services Available

Wire Service Plan \$2.95 a month per service or \$7.95 for all three services. The plan covers the repair and replacement of telephone wiring and coax cable to Windom Telecommunications installed and conditioned outlets within a residence.



Windom Telecommunications
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